Use Case Template

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| Use Case ID: |  | | |
| Use Case Name: | Check active requests | | |
| Created By: | Ali Hazime | Last Updated By: | Ali Hazime |
| Date Created: | 2/3/2020 | Date Last Updated: | 2/3/2020 |

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| Actor: | Employee |
| Description: | See what customer requests are pending completion. |
| Preconditions: | Customer requests must exist in some viewable space |
| Postconditions: | None |
| Priority: |  |
| Frequency of Use: | Daily |
| Normal Course of Events: | Employee will have access to some sort of window or list box containing all pending customer requests. |
| Alternative Courses: | None |
| Exceptions: |  |
| Includes: |  |
| Special Requirements: | None |
| Assumptions: | Customers will have requested services |
| Notes and Issues: |  |